

Faqs

FAQ's

How long does it take to set up an account?

Orders can be set up in less than 5 minutes but not greater than 24 hours.

How much do you charge for domain registration?

We can register your .com, .net., or .org domains for \$15 per year.

Can I host international domains?

Yes, we currently have clients that use .ca, .il, .tc, .nu, .ve, and many other international domain names.

Do you offer NT or UNIX plans?

We offer UNIX web hosting accounts (Red Hat Linux). We do not handle Windows on any machines due to its overall instability and obsessive cost for licensing.

How do I access my Cpanel control panel?

You can login to your Cpanel control panel at <http://yoursite.com/cpanel> where "yoursite" is your own domain name.

What are the nameservers for the current machine?

Primary Nameserver :
NS1.WEBHOSTINGMONSTERS.COM

Secondary Nameserver: NS2.WEBHOSTINGMONSTERS.COM

How do I FTP into my account?

First you must obtain an FTP program such as Cute FTP or WS_FTP. Once you have an FTP program, type in "yourdomain.com" as the host address. Supply your username and password in the according fields. Once logged in, you have complete access to your account.

Is there a manual I can reference to use Cpanel?

Yes, access it by
[clicking here](#)

Where are my statistics?

Click the report button after logging into Cpanel and hit the Webalizer option. This will open a new window to Webalizer with all your statistics for that domain.

What is the full path to my cgi-bin?

/home/username/public_html/cgi-bin

Which folder do I load my web pages to?

You should place all of
your web documents in the public_html directory.

I
keep getting errors when trying to publish with Frontpage?

The most common problem
is not using the full url when uploading your site. Make sure you use
the entire <http://www.domain.com> in the address you are attempting to
publish to.

Can I have CGI outside of the bin?

Yes, CGI will function
in the public_html folder.

What version of Perl comes installed on your servers?

Perl 5.6.1.

What version of PHP comes installed on your servers?

PHP 4.1.2.

What version of MySQL comes installed on your servers?

MySQL 3.22.46

What is the correct path to Perl?

`/usr/bin/perl`

What is the correct path to sendmail?

`/usr/sbin/sendmail`

I've uploaded my site and still see "placeholder for ..."?

You are still seeing the default index.html page set up when you ordered your hosting plan through us. Make sure to delete that old index.html page, then your site should resolve correctly.

How long does it take for my DNS changes to update world wide?

Normally you can expect to see your web site DNS to change within 24 hours once you have made the modifications at your registrar. However, we have seen it take up to 7 days in some cases where registrars and ISPs are a little slower.

Why isn't my SSI working?

In order for SSI to be executed, you must rename all of your web pages to .shtml rather than .htm or .html. This solves the majority of SSI errors.